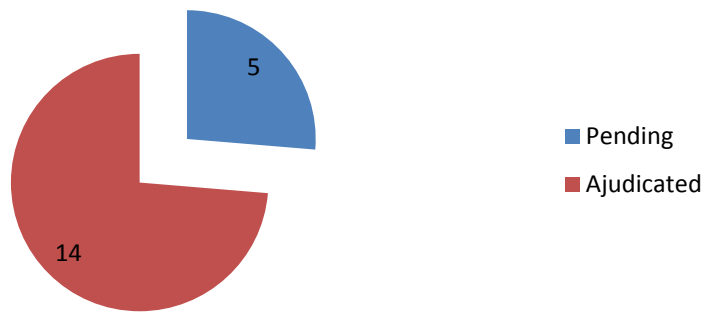


## Complaints Statistics 2011

**Total No. of Complaints Lodged 2011  
= 19**



**Types of Complaints Lodged 2011**

