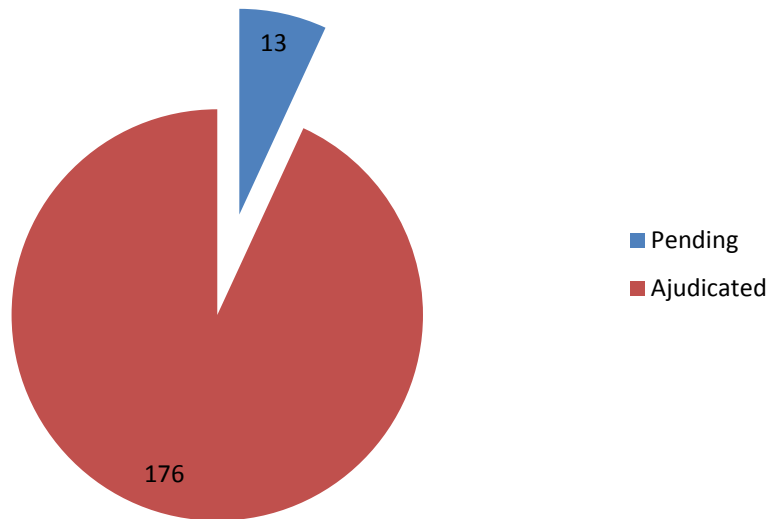
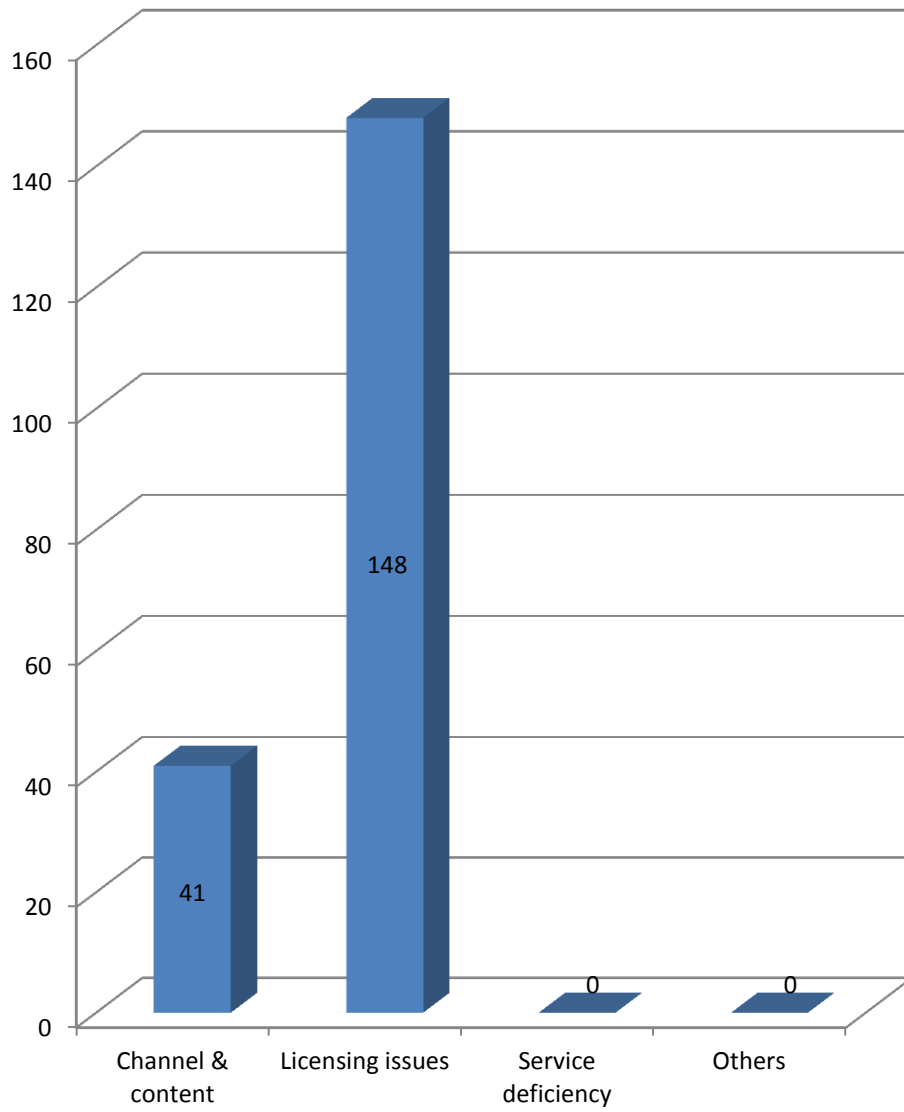


Complaints Statistics 2013

**Total No. of Complaints Lodged 2013
= 189**



Types of Complaints Lodged 2013



Complaints Categories 2013

